



DEAR CITIZENS,

Here you can find the most important information on how to correctly dispose of waste. For further information and queries, you can contact us via email at info@srhh.de or via our customer service hotline 25 76 0.

SEPERATE TO SAVE

WASTE PAPER AND ORGANIC WASTE COLLECTION

By disposing of paper and cardboard separately in the blue paper bin and organic waste separately in the green organic waste bin you can make an important contribution to the protection of the climate and natural resources. At the same time, you can also save on your personal waste collection fees for your grey household refuse bin. Order your own green organic waste bin for a fee or your own blue paper bin at no cost by sending an email to info@srhh.de or calling our customer service hotline: 25 76 27 77.

RECYCLABLE MATERIAL COLLECTION

In addition to packaging made of metal, plastics and composites, you can now put non-packaging items made of the same materials in the yellow bins and bags. These include household items which are clean, fit in the refuse bins, and are at least half composed of plastics and/or metal. If you are already using the yellow bins or bags, then little will change at your end. At the same time, you can also save on your personal waste collection fees for your grey household refuse bin. Order your own yellow waste bin or sack at no cost by sending an email to info@srhh.de or calling our customer service hotline: 25 76 33 33. You can also conveniently get rid of waste paper and glass at the public collection containers. You can leave all recyclable materials at the recycling yards free of charge.

HOUSEHOLD REFUSE DISPOSAL

All "regular" household refuse that is not dedicated for recycling bins may be disposed of using the grey household refuse bins. For everything else – for example bulky waste, electronic devices, garden rubbish or recyclable and hazardous materials – we offer some special services (see below). Liquid and semi-liquid waste materials, road sweepings, batteries and building rubble cannot be disposed of with regular refuse either. If at some point you have more household refuse than usual, you can buy a "white sack" for a fee of 3 euros at all recycling yards or at Budnikowsky stores. Unlike other bin bags, it is collected with the other refuse from the kerb.

WASTE COLLECTION DURING PUBLIC HOLIDAYS

Please note that household waste as well as the blue, green and yellow bins and bags are not collected on public holidays; it is collected on another day instead. You can see all schedule changes in our current info brochure and on our website at www.stadtreinigung-hh.de.

RECYCLING CENTERS

We have 13 recycling yards where you can drop off almost anything you accumulate in quantities typical for households: recyclable materials, bulky waste, electrical and electronic devices, hazardous materials and garden refuse as well as corks, old clothing and shoes, toner cartridges, ink cartridges, CDs, Styrofoam packaging, etc. Our recycling yards only accept these materials from private Hamburg households, and at no charge. When you are delivering heavy objects, please make sure to bring

someone along to help you carry them. Attention: Recycling yards just *accept* waste materials – and do not give them away. See below for the addresses and business hours.

DISPOSAL OF BULKY REFUSE BY ORDER

Bulky waste consists of large waste materials that cannot be disassembled, taken apart or broken down and is too large for normal household refuse containers. You can drop off bulky waste free of charge at all recycling yards or you can order a bulky waste pick-up for a fee by sending an email to sperrmuelldispo@srhh.de or calling our customer service hotline at 25 76 25 76. Electrical and electronic devices may also be collected this way.

ELECTRICAL AND ELECTRONIC DEVICES

These materials may not be disposed of with the normal household refuse. We accept them free of charge at all recycling yards or we can pick them up with the bulky refuse for a fee.

PROBLEM MATERIALS

Hazardous waste is accepted at the recycling yards.

ADDRESSES AND BUSINESS HOURS OF THE RECYCLING YARDS

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- 1 Hammerbrook · Bullerdeich 6
 - 2 Harburg · Neuländer Kamp 6
 - 3 Neugraben-Fischbek · Am Aschenland 11
 - 4 St. Pauli · Feldstraße 69
 - 5 Osdorf · Brandstücken 36
 - 6 Bahrenfeld · Ottensener Straße (Schnackenburgallee 46 starting in July)*
 - 7 Niendorf · Krähenweg 22
 - 8 Hummelsbüttel · Lademannbogen 32
 - 9 Steilshoop · Schwarzer Weg 10*
 - 10 Sasel · Volksdorfer Weg 196
 - 11 Tonndorf · Rahlau 71*
 - 12 Billstedt · Rotenbrückenweg 32
 - 13 Bergedorf · Kampweg 9
 - Wandsbek · Am Stadtrand 43 (starting in Oct.)*
- Mon.–Fri.: 8 a.m.–5 p.m., Sat.: 8 a.m.–2 p.m.
● Mon.–Fri.: 8 a.m.–7 p.m., Sat.: 8 a.m.–2 p.m.
● Mon.: 8 a.m.–7 p.m., Tue.–Fri.: 8 a.m.–4 p.m., Sat.: 8 a.m.–2 p.m.

Attention: The recycling yards are closed on public holidays, Christmas Eve, New Year's Eve and Easter Saturday. On 9 March 2012 they will open at 2 p.m. due to a staff meeting.

*Customer-friendly modern recycling yards with better logistics will be opened on 1 July 2012 at Schnackenburgallee 46 (Bahrenfeld) and on 1 October 2012 at Am Stadtrand 43, consequently, the Ottenser Straße recycling yard will close at the end of June and Schwarzer Weg and Rahlau recycling yards will close at the end of September.